

Summer Provider Newsletter

Thank you for being one of our network providers! Allina Health | Aetna continues to grow and expand our products and networks. We look forward to working with you and will use the forum to communicate information!

Welcome from Leadership

Happy Summer everyone, and welcome to our first newsletter. Although Allina Health | Aetna is a new health plan option in our region, most of us have been dedicated to this market for years. Like you, our goal is to put the needs of the individual patient/member at the center of all we do. Please give us feedback to help us understand how we can make this communication useful for you.

-Mike Lenz

Your Network Relations Team

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Your Network Operations Team

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Trisha Griffin – Consultant

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Tre Williams – Consultant

Your Network Contracting Team

Susan Desantis – Director

Cheryl Steele – Director

Chuck Timmers – Manager

Jack Keiser – Director




Jacquelyn Stroot – Director

Allina Health | Aetna Resources and Tools

Commercial Health Plan ID Cards

Payer and Brand			
ID Card			
Payor ID	54398		
Payer and Brand			
ID Card			
Payor ID	60054		

Medicare Advantage ID Cards

Payer and Brand		
Front:	<div style="border: 1px dashed black; padding: 10px;"> <div style="display: flex; justify-content: space-between;">  Medicare PPO </div> <p>Plan Name xxxxxxxxxxxxxxxxxxxxxxxx ACCOUNT# 000005-01 ID 109999999999 NAME JOHN Q SAMPLE RxBIN 610502 ROPCN MEDDAET RxGRP# RXAETD</p> <div style="text-align: center;">  Prescription Drug Coverage </div> <p>PCP \$XX SP \$XX</p> <p>ISSUER (80840)</p> <p>Printed on: 01/01/2019 H3219-XXX</p> </div>	
Payer ID	54398	

www.AllinaHealthAetnaMedicare.com

Customer Service:
Medical and Behavioral Health 1-833-570-6671
Prescription Drug 1-833-620-8809
24 Hour Nurse Line 1-855-493-7019
Provider Services 1-833-570-6661
TDD/TTY 711

Send claims to:
Allina Health Aetna Medicare
PO Box 981106
El Paso, TX 79998-1106

This card does not guarantee coverage.

Payer ID# 54398
Medicare limiting charges apply.

Main Provider Services Call Center Numbers:

Commercial 1-888-632-3862

Medicare 1-833-570-6661

Claims mailing address

Allina Health | Aetna

PO Box 981106

El Paso, TX 79998-1106

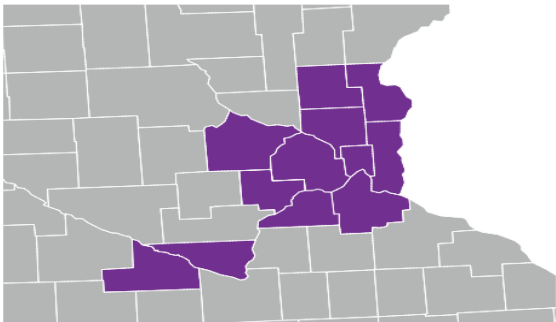
Allina Health | Aetna Credentialing Email

Credentialing-PaperDocuments@AETNA.com

Provider email address for questions

allinahealthaetna@aetna.com

Medicare Advantage Market Territory



Market area

Minnesota: Anoka, Brown, Carver, Chisago, Dakota, Isanti, Hennepin, Nicollet, Ramsey, Scott, Washington, and Wright Counties