

ALINA APPROVALS:

PRIOR AUTHORIZATION DECISION	TOTAL
PRIOR AUTH REQUEST THAT RESULT IN APPROVAL	308

ALINA ADVERSE DETERMINATIONS:

HEALTH CARE SERVICE (SOURCE OF REQUEST)	DENIED	DENIAL OVERTURNED AFTER APPEAL	DENIAL UPHeld AFTER APPEAL
CALL	7	1	0
EMAIL	0	0	0
EPA <i>(ELECTRONICALLY SUBMITTED REQUESTS)</i>	84	4	4
FAX	36	2	3
GRAND TOTAL	127	7	7
TOTAL APPEALS	14		

ALINA PRIOR AUTHORIZATION DENIAL REASONS:

DENIAL REASONS	COUNT OF DENIALS
UNABLE TO OBTAIN ALL CLINICAL INFO FROM PROVIDER WHICH IS REQUIRED TO MAKE A DECISION	45
DID NOT MEET CLINICAL CRITERIA	46
DID NOT MEET CLINICAL CRITERIA FOR A MEDICAL EXCEPTION - DRUG IS EXCLUDED FROM PLAN	13
DID NOT MEET CLINICAL CRITERIA - STEP THERAPY IS REQUIRED	12
DID NOT MEET CLINICAL CRITERIA - DRUG HAS QUANTITY LIMITS	11
GRAND TOTAL	127